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April 14, 2016

AMENDMENT #1  
AMENDMENT TO SOLICITATION NUMBER RFP 16-06: IT SERVICES

Issued by: Kristen Domeracki, Director of Administration

The date and time specified for receipt of proposals is unchanged. The solicitation mentioned above is amended as set forth above and below. Proposers must acknowledge receipt of this amendment by signing the form below and submitting it with the proposal.

Attachment A: Questions & Responses

Proposer/Respondent: \_\_\_\_\_  
Name

Date: \_\_\_\_\_

\_\_\_\_\_  
Signature

Attachment A  
QUESTIONS & RESPONSES

Question 1: Can you confirm exactly how many servers you want supported?

Response: We have three virtual machines running on two physical servers using a Hyper-V platform, four physical servers (two run our telephone system, one application server and one domain controller), and one SAN.

Question 2: Are you looking for this RFP to support the phone system also, or just to keep the physical servers maintained?

Response: We have a separate support agreement to maintain our phone system/make any necessary changes. The successful bidder for this RFP would only need to help troubleshoot any problems with the physical servers.

Question 3: If MBWBE is required, what % is required?

Response: MBE/WBE/DBE participation is strongly encouraged, but HCHA has not established a minimum percentage that is required.

Question 4: What kind of phone system do you have?

Response: We use a Mitel VOIP phone system.