

Information Technology (IT) Specialist

HCV/Non-Exempt



The Harris County Housing Authority (HCHA) is seeking a knowledgeable and customer-focused Information Technology (IT) Specialist to support the Authority's technology infrastructure and provide exceptional technical support to employees throughout the organization.

The IT Specialist is responsible for installing, maintaining, and troubleshooting computer hardware, software, network systems, telecommunications, and related technology resources. This position works collaboratively with employees and external technology vendors to ensure secure, reliable, and efficient technology operations that support the Authority's mission.

MINIMUM QUALIFICATIONS

- Associate's degree in information technology, Computer Science, or a related field; bachelor's degree preferred. An equivalent combination of education and experience may be considered.
- Two (2) years of progressively responsible experience providing information technology support.
- Experience supporting Microsoft Windows operating systems, Microsoft 365 applications, computer hardware, software, and network environments.
- Strong analytical, troubleshooting, communication, and customer service skills.
- Ability to manage multiple priorities and work effectively in a collaborative environment.

How to Apply

Interested candidates should submit a current résumé to hr@hchatexas.org. Applications will be reviewed as they are received, and the position will remain open until filled.

The Harris County Housing Authority is an Equal Opportunity Employer.