



RESOLUTION NO. 24-08

RESOLUTION HONORING JACQUELINE BENJAMIN AS HARRIS COUNTY HOUSING AUTHORITY EMPLOYEE OF THE QUARTER (APRIL – JUNE 2024)

WHEREAS, Jacqueline Benjamin, Housing Choice Voucher (HCV) Housing Specialist for Harris County Housing Authority (HCHA), has demonstrated excellence beyond her job performance; and

WHEREAS, Jacqueline provides excellent customer service, going beyond expectations, and ensuring that program participants and landlords receive the ultimate in respect and customer service while providing thorough and accurate information; and

WHEREAS, Jacqueline is exceptional in consistency in all areas of her job description and her strong work ethic sets her apart; and

WHEREAS, Jacqueline’s commitment to serve her community is apparent and her longevity and stability adds to the success of HCHA; and

WHEREAS, Jacqueline always takes the time to listen and provide an appropriate response to the caller’s inquiry and understands when to seek management involvement; and

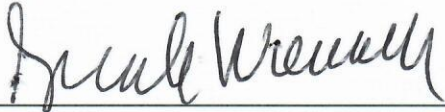
WHEREAS, Jacqueline portrays an example of dedication to HCHA customer service principles and is an inspiration to her fellow employees. Specifically, she has assisted our new Housing Specialists in the areas of organization, follow-through, and time management. She is an exemplary example for the other Housing Specialists; and

WHEREAS, Jacqueline is a seasoned Housing Specialist with a wealth of knowledge and experience, and she represents commitment and loyalty to HCHA and the families that are served; and

WHEREAS, she, in all her endeavors, has reflected great credit upon HCHA and the Board of Commissioners.

NOW, THEREFORE, BE IT RESOLVED, that the Board of Commissioners does hereby extend to Jacqueline Benjamin its sincere and grateful appreciation for her dedicated service to HCHA and to the citizens of Harris County, Texas, and congratulates her on being named Employee of the Quarter (April-June 2024).

PASSED, by the Board of Commissioners this 20th day of March 2024.

Chairman: 
Gerald Womack

Secretary: 
Melissa Quijano