



RESOLUTION NO. 23-38

RESOLUTION HONORING CATALINA WOODS AS THE HARRIS COUNTY HOUSING  
AUTHORITY EMPLOYEE OF THE QUARTER (OCTOBER-DECEMBER 2023)

**WHEREAS**, Catalina Woods, Portability Housing Specialist for the Harris County Housing Authority (HCHA), has demonstrated excellence beyond her job performance; and

**WHEREAS**, Catalina provides outstanding customer service, going beyond expectations, and ensuring that program participants, landlords, and housing authorities receive the ultimate in respect and customer service while providing thorough and accurate information; and

**WHEREAS**, she consistently responds with ingenuity, imagination, and foresight to the duties and responsibilities given her; and

**WHEREAS**, Catalina's commitment to excellence is well-observed and her determination to ensure integrity in all she does is evident; and

**WHEREAS**, Catalina always takes the time to listen and provide an appropriate response to the caller's inquiry and understands when to seek management involvement; and

**WHEREAS**, Catalina portrays an example of dedication to HCHA customer service principles, and is an inspiration to her fellow employees; and

**WHEREAS**, Catalina is a team player in every aspect of the term, and she has a "whatever it takes" kind of attitude that displays her perseverance and purpose; and

**WHEREAS**, she, in all her endeavors, has reflected great credit upon HCHA and the Board of Commissioners.

**NOW, THEREFORE, BE IT RESOLVED**, that the Board of Commissioners does hereby extend to Catalina Woods its sincere and grateful appreciation for her dedicated service to HCHA and to the citizens of Harris County, Texas, and congratulates her on being named Employee of the Quarter (October-December 2023).

**PASSED**, by the Board of Commissioners this 20th day of September 2023.

Chairman: \_\_\_\_\_

Gerald Womack

Secretary: \_\_\_\_\_

Melissa Quijano