



RESOLUTION NO. 23-24

RESOLUTION HONORING MARY WILLIAMS AS THE
HARRIS COUNTY HOUSING AUTHORITY
EMPLOYEE OF THE QUARTER (JULY-SEPTEMBER 2023)

WHEREAS, Mary Williams, HCV Administrative Assistant to the Portability Department for the Harris County Housing Authority (HCHA), has demonstrated excellence above and beyond her job performance; and

WHEREAS, Mary provides excellent customer service, going above and beyond, and ensuring that program participants, landlords, and housing authorities receive the ultimate in respect and customer service while providing thorough and accurate information; and

WHEREAS, she consistently responds with ingenuity, imagination, and foresight to the duties and responsibilities given her; and

WHEREAS, Mary always takes the time to listen and provide an appropriate response to the caller's inquiry and understands when to seek management involvement; and

WHEREAS, Mary portrays an example of dedication to HCHA customer service principles, and is an inspiration to her fellow employees; and

WHEREAS, Mary has been instrumental in helping the Portability Department to achieve a more streamlined, and effective process for HCHA's port in participants and is an essential piece not only for the Portability Department but, HCHA as well; and

WHEREAS, she, in all her endeavors, has reflected great credit upon HCHA and the Board of Commissioners.

NOW, THEREFORE, BE IT RESOLVED, that the Board of Commissioners does hereby extend to Mary Williams its sincere and grateful appreciation for her dedicated service to HCHA and to the citizens of Harris County, Texas, and congratulates her on being named Employee of the Quarter (July-September 2023).

PASSED, by the Board of Commissioners this 21st day of June 2023.

Chairman: _____

Gerald Womack

Secretary: _____

Melissa Quijano